

Phone Calls About Specific Health Concerns

It is our goal to provide patients with quality medical services. Your cooperation can help us take care of you and your family in an appropriate and timely manner and avoid any delays. Here are some helpful hints that will guide you through phone calls to the office about health concerns.

- If you believe that you have a medical emergency, dial 911 and tell the emergency department who your doctor is when you arrive.
- When calling the office, state your name, problem or concern, any symptoms associated with your concern, and how long you've been experiencing it.
- Please be as detailed as possible — often times return calls may not be made until the end of the day, so the office staff will need as much information as possible to assess these situations over the phone.
- During evenings, weekends, and holidays, Dr. Koretsky or his coverage will be available to assist you with your needs.
- On-call physicians or providers will assist you with medical problems that need **immediate attention**. If appropriate, please try to call the office during regular business hours.
- Office information: **Dr. Peter Koretsky, MD**
2955 Pineda Causeway, Ste. 115, Melbourne, FL 32940
Phone (321) 254-7375 Fax (321) 254-7145

